



Drobo Firmware Release Notes May 2021

CONTENTS

VERSION INFORMATION
KEY HIGHLIGHTS KNOWN
ISSUES
RELATED TECHNICAL DOCUMENTATION

VERSION INFORMATION

Drobo Firmware: Version 4.2.3 [11.67.116068]

KEY HIGHLIGHTS

This is an update release of firmware for the Drobo 3rd Generation.

Fixes in 4.2.3

- Fix for issue causing occasional Drobo reboots

Fixes in 4.2.1

- Add ability to view important Events on the Drobo using Drobo Dashboard
- Improvements in unsafe power loss handling
- Fix for issue with HDDs being reported as SSDs
- Prevent archive disk drives being added to a diskpack
- Various stability improvements

Fixes in 4.1.4

- Improvements to thermal management during unexpected shutdowns

Fixes in 4.1.2

- Improvements in unsafe power loss handling and miscellaneous bug fixes

Fixes in 4.1.0 & 4.1.1

- Fix issue with USB disconnects on certain Mac host systems and misc bug fixes
Please also update Drobo Dashboard to the latest release 3.3.0

Fixes in 3.5.5

- Fix unsafe eject of volume on Mac host when shutting down device and misc bug fixes

Fixes in 3.5.4

- Fix unsafe disconnects seen with the Drobo during sleep/wake of Mac 10.11.x+ hosts, occasionally resulting in volume mount problems

Key Fixes in 3.5.3

- Bug Fixes
- Fix intermittent issue related to firmware update

Key fixes/enhancements in 3.5.1 & 3.5.2

- Support for 64TB volumes (fresh installs only)
- Support for 4KN drives
- Overall system performance improvements
- Fix issue with migration support to Drobo 5D

Fixes in 3.2.1 & 3.2.2

- Fix USB2/3 connectivity issue seen on sleep/resume or reboot of Mac 10.11.x host.
- Fix USB3 connectivity issues seen primarily on Dell Optiplex i7 host systems

KNOWN ISSUES

None



BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support.

Make sure that you keep all software up to date. This includes Drobo Dashboard.

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (myproducts.drobo.com/support).

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*

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