drobo

Drobo Dashboard
Release Notes
Release Date: January 14, 2015

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VERSION INFORMATION

Drobo Dashboard: Version 2.6.4 [72278]

KEY HIGHLIGHTS

This is a new release of Drobo Dashboard for both Mac and Windows. Key highlights for this release are:

- Thunderbolt desktop icons have been updated to match the look and feel of other Drobo products.
- Improved support for Thunderbolt Drobo products on Mac OS X 10.10 (Yosemite)
- Fixed a few crashes on both Mac and Windows based hosts.
- Password Reset is a new feature that allows users to reset their Drobo device Admin password within Drobo Dashboard, and it is tied to our support portal for account verification.

Drobo B800fs and Drobo 5N

- When connecting to network shares from a Mac OS based host, Drobo Dashboard will default to use the SMB protocol over the traditional AFP protocol.

Drobo B800i and Drobo B1200i

- The ATTO iSCSI initiator is no longer a package bundled within Drobo Dashboard for Mac OS installs. Drobo Dashboard upgrades from a previous Dashboard release onto to 2.6.4 will continue to work, when iSCSI is used. New Dashboard installs will prompt users to visit ATTOs website to obtain such package if needed. More information can be found under Knowledge Base Article # 353.

KNOWN ISSUES

General Issues

- When connecting a direct attached Drobo to a Mac OS X 10.10 based host and the connection medium is USB-1.1, USB-2.0, USB-3.0 or FW-800, the standard OS external drive icon may be displayed instead of the Drobo icon. Drobo is looking into this issue and will issue a Drobo Dashboard update when a fix becomes available.

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support

Make sure that you keep all software up to date. This includes Drobo Dashboard, which as of this writing the latest release is 2.6.4.

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (drobo.com/support). This includes:

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*
- *Drobo Help for Mac*
- *Drobo Help for PC*