

Drobo Dashboard Release Notes February 2021

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VERSION INFORMATION

Drobo Dashboard: Version 3.6.1 [115880]

SUPPORTED OPERATING SYSTEMS

Mac OS: 10.14.x, 10.15.x, 11.x.x

Windows (version 3.5.0): Win, Win8, Win10, Win11, Win2008, Win2012, Win2016, Win2019

KEY HIGHLIGHTS

This is an update release of Drobo Dashboard. Key highlights for this release are:

Improvement in 3.6.1 (February 2021)

Support for M1 Macs.

Fix in 3.5.2 (November 2020)

• Fix for issue with volume not mounting over Thunderbolt in macOS Big Sur

Fix in 3.5.1 (October 2020)

Fix for issue with Thunderbolt driver not loading in macOS Big Sur

Improvements / Fixes in 3.5.0 (Dec 2019)

- Support for macOS Catalina
- Support for LDAP allowing a Drobo to be added to a domain
- Added some missing translations
- User event log filter is now case insensitive.
- Fix for CVE-2018-14705
- Various minor fixes and stability improvements

Fixes in 3.4.2 (Mar 2019)

- Support for display of important events on the Drobo device (Drobo 8D only)
- Notarize Drobo Dashboard application (Mac only)

Fix in 3.4.1 (Jan 2019)

• Fix issue with incorrect timestamp (used for debug only)

Fixes in 3.4.0 (Dec 2018)

- · Prevent pop-up of Registration screen if device is already registered
- Fix localization issue with Russian
- Add timestamp in Dashboard notifications

Improvements/Fixes in 3.3.0 (Oct 2018)

- Support for macOS 10.14.x
- Support for Drobo 8D
- New screen for notifications on pending updates
- New Shutdown and Eject button for DAS volumes
- Fix issue related to unsafe eject on USB DAS volumes (driver update)

Fixes in 3.2.1 (Apr 2018)

- Fix crash during shutdown of iMac Pro with a Thunderbolt Drobo device connected Improvement/Fixes in 3.2.0 (Apr 2018)
 - Re-design of Drobo Apps page for Drobo NAS devices
 - Improved password reset process for Drobo NAS devices

Fixes in 3.1.6 (Jan 2018)

• Fix crashes that was preventing UI launch

Fixes in 3.1.5 (Jan 2018)

- Support for High Sierra (Mac 10.13.x)
- Improvements in UI and email messaging
- Bug fixes

Fixes in 3.1.4 (Sept 2017)

- Special characters in password/username preventing share mount for NAS devices
- Dashboard generating ftp traffic even when automatic update is turned off
- Address localization issues

Fixes in 3.1.3 (July 2017)

Fix Dashboard GUI crashes

Fixes/Improvements in 3.1.2 (July 2017)

- Support for Drobo 5D3
- Improvements in email alerts
- Fix unsafe eject issue seen during shutdown with encrypted volumes

Fixes in 3.1.1 (May 2017)

• Fix an issue with registration of Drobo 5N device

Improvements/Fixes in 3.1.0 (May 2017)

- Improved support for Email alerts using new and simplified Drobo Email Relay Server
- Fix localization issues in Japanese email alerts and Send diagnostics
- Fix issue with Thunderbolt driver not unloading on Mac when host (macOS Sierra) is rebooted

Changes/Fixes in 3.0.1 (Feb 2017)

• Fix Dashboard discovery issue (Mac only) for direct attached devices

Improvements in 3.0.0 (Feb 2017)

- Support for Drobo 5N2
- New notification mechanism for Drobo firmware, Dashboard and DroboApps updates
- Improved discovery time of Drobo devices by Dashboard
- Ability to collect diagnostics in the absence of discovery of Drobo device
- · Ability to upload diagnostics to the Support portal through Dashboard
- Add support for Russian, Italian and Spanish languages

KNOWN ISSUES

Please note Drobo Dashboard application will need to be allowed under "Security & Privacy -> General" settings.

When a USB-connected Drobo is already on as the Mac is powered on or restarted, Dashboard may fail to discover the Drobo due to the driver not being loaded by the OS. The workaround is to reconnect the USB cable.

For macOS versions 10.13.x and earlier, please continue to use Dashboard 3.5.0.

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (http://www.drobo.com/support). This includes:

- Knowledge Base
- Best Practices
- Product Documentation

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