



CONTENTS

VERSION INFORMATION
KEY HIGHLIGHTS
KNOWN ISSUES
RELATED TECHNICAL DOCUMENTATION

VERSION INFORMATION

Drobo Firmware: Version 4.2.3 [14.53.116068]

KEY HIGHLIGHTS

This is a firmware update release for Drobo 5D3.

Fixes in 4.2.3

- Fix for issue causing occasional Drobo reboots

Fixes in 4.2.1

- Add ability to view important Events on the Drobo using Drobo Dashboard
- Improvements in unsafe power loss handling
- Fix for issue with HDDs being reported as SSDs
- Prevent archive disk drives being added to a diskpack
- Various stability improvements

Fixes in 4.1.4

- Fix an issue that could cause a disk in the top slot to be prematurely marked as failed

Fixes in 4.1.3

- Improvements in unsafe power loss handling and miscellaneous bug fixes

Fixes in 4.1.0 & 4.1.1

- Fix issue with USB disconnects on certain Mac host systems and misc bug fixes
Please also update Drobo Dashboard to the latest release 3.3.0

Fixes in 4.0.4:

- Fix issue seen when recreating encrypted backup volume
- Diagnostic improvements
- Bug fixes

Fixes since 4.0.1:

- Fix sporadic SSD enumeration issue
- Fix for loud fan noise

Key Features

- Supports Thunderbolt 3 and USB-Type C 3.0 interface
- Supports 64TB volume size

KNOWN ISSUES

None

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit myproducts.drobo.com

Make sure that you keep all software up to date. This includes Drobo Dashboard.

RELATED TECHNICAL DOCUMENTATION

Drobo technical reference materials are available on the Drobo Support Website myproducts.drobo.com

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*

Copyright 2021 Drobo, Inc. Data Robotics, Drobo, Drobo 5C, Drobo 5D, Drobo 5D3, Drobo 8D, Drobo Mini, Drobo 5N, Drobo5N2 and BeyondRAID are trademarks of Drobo, Inc., which may be registered in some jurisdictions. All other trademarks used are owned by their respective owners. All rights reserved. Specifications subject to change without notice.

P/N 081-00047-001
Rev 4.2.3