



Drobo 5C Firmware Release Notes May 2021

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VERSION INFORMATION

Drobo Firmware: Version 4.2.3 [11.69.116068]

KEY HIGHLIGHTS

This is a firmware update release for the Drobo 5C

Fixes in 4.2.3

- Fix for issue causing occasional Drobo reboots

Fixes in 4.2.1

- Add ability to view important Events on the Drobo using Drobo Dashboard
- Improvements in unsafe power loss handling
- Fix for issue with HDDs being reported as SSDs
- Prevent archive disk drives being added to a diskpack
- Various stability improvements

Fixes in 4.1.4

- Improvements to thermal management during unexpected shutdowns

Fixes in 4.1.2

- Improvements in unsafe power loss handling and miscellaneous bug fixes

Fixes in 4.1.0 & 4.1.1

- Fix issue with **USB disconnects on certain Mac host systems and misc bug fixes**
Please also update Drobo Dashboard to the latest release 3.3.0

Fixes in 3.5.5

- Fix unsafe eject of volume on Mac host when shutting down device and misc bug fixes

Fixes in 3.5.4

- Fix unsafe disconnects seen with the Drobo during sleep/wake of Mac 10.11.x+ hosts, occasionally resulting in volume mount problems

Key Features

- Supports 64TB volume size
- Provides USB-C connector interface
- Supports backup on a second volume

KNOWN ISSUES

None



BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support.

Make sure that you keep all software up to date. This includes Drobo Dashboard.

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (myproducts.drobo.com/support).

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*

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